1 2 SUPERIOR COURT OF THE STATE OF CALIFORNIA 3 **COUNTY OF SAN DIEGO** 4 Case No. 37-2022-00046497-CU-MC-CTL 5 MICHAEL WILSON, a person lacking legal capacity, by MOSANTHONY 6 Assigned to the Hon. Keri Katz Department 74 WILSON, his conservator, on behalf of 7 himself and all others similarly SETTLEMENT AGREEMENT AND situated, 8 **RELEASE** 9 Plaintiff, Action Filed: November 16, 2022 10 v. 11 MAXIM HEALTHCARE SERVICES, Date: Time: INC., a Maryland Corporation, 12 Dept: D-74 Defendant. 13 14 15 SETTLEMENT AGREEMENT AND RELEASE 16 17 18 19 20 21 22 23 24 25 26 27 28

This Settlement Agreement, dated as of January ____, 2023, is made and entered into by and among the following Settling Parties (as defined below): Michael Wilson, by his conservator, Mosanthony Wilson (herein, "Plaintiff"), individually and on behalf of the Settlement Class (as defined below), by their counsel of record, and Maxim Healthcare Services, Inc. ("Maxim" and, together with Plaintiff, the "Parties"), by its counsel of record, Casie D. Collignon and Matthew D. Pearson of Baker & Hostetler LLP. The Settlement Agreement (as defined below) is subject to Court approval and is intended by the Settling Parties to fully, finally, and forever resolve, discharge, and settle the Released Claims (as defined below), upon and subject to the terms and conditions hereof.

I. THE LITIGATION

Plaintiff alleges that between October 1, 2020 and December 4, 2020, Maxim was the target of a criminal cyberattack in which third-party criminals gained unauthorized access to some of Maxim's email mailboxes ("Data Incident"). Plaintiff further alleges that, as a result of the Data Incident, the criminals gained access to Plaintiff's and others' Personally Identifiable Information ("PII") and Personal Health Information ("PHI").

After discovering the Data Incident, Maxim notified by mail approximately 28,425 individuals of the Data Incident. Maxim offered these individuals one year of free credit monitoring.

Individuals, including Plaintiff, received their notices in or around November 2021. On November 16, 2022, Plaintiff filed a lawsuit in the Superior Court of San Diego, Case No.: 37-2022-00046497-CU-MC-CTL (the "Litigation").

The Parties engaged in settlement negotiations. As a result of these negotiations, the Parties reached a settlement, which is memorialized herein (the "Settlement Agreement").

Pursuant to the terms set out below, this Settlement Agreement provides for the resolution of all claims and causes of action asserted, or that could have been asserted, against Maxim and the Released Persons (as defined below) relating to the Data Incident, by and on behalf of Representative Plaintiff (as defined below) and the Settlement Class (as defined below).

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II. CLAIMS OF REPRESENTATIVE PLAINTIFF AND BENEFITS OF SETTLING

Plaintiff believes the claims asserted in the Litigation, as set forth in the Complaint before this Court, have merit. Plaintiff and the Proposed Settlement Class Counsel recognize and acknowledge, however, the expense and length of continued proceedings necessary to prosecute the Litigation against Maxim through motion practice, trial, and potential appeals. Plaintiff and the Proposed Settlement Class Counsel have also considered the uncertain outcome and risk of further litigation, as well as the difficulties and delays inherent in such litigation, especially in complex class actions. Proposed Settlement Class Counsel are highly experienced in class action litigation and very knowledgeable regarding the relevant claims, remedies, and defenses at issue generally in such litigation and in this Litigation. They have determined that the settlement set forth in this Settlement Agreement is fair, reasonable, and adequate, and in the best interests of the Settlement Class.

III. DENIAL OF WRONGDOING AND LIABILITY

Maxim denies each and all of the claims and contentions alleged against it in the Litigation. Maxim denies all charges of wrongdoing or liability as alleged, or which could be alleged, in the Litigation. Nonetheless, Maxim has concluded that further conduct of the Litigation would be protracted and expensive, and that it is desirable that the Litigation be fully and finally settled in the manner and upon the terms and conditions set forth in this Settlement Agreement. Maxim has considered the uncertainty and risks inherent in any litigation. Maxim has, therefore, determined that it is desirable and beneficial that the Litigation be settled in the manner and upon the terms and conditions set forth in this Settlement Agreement.

IV. TERMS OF SETTLEMENT

NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED, by and among Plaintiff, individually and on behalf of the Settlement Class, Proposed Settlement Class Counsel, and Maxim that, subject to the approval of the Court, the Litigation and the Released Claims shall be finally and fully compromised, settled, and released, and the Litigation shall be dismissed with prejudice as to the Settling Parties and the Settlement Class, except those members of the Settlement

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Judgment (as that term is defined herein); and (iii) the time to appeal or seek permission to appeal from the Judgment has expired or, if appealed, the appeal has been dismissed in its entirety, or the Judgment has been affirmed in its entirety by the court of last resort to which such appeal may be taken, and such dismissal or affirmance has become no longer subject to further appeal or review. Notwithstanding the above, any order modifying or reversing any attorneys' fee award or service award made in this case shall not affect whether the Judgment is "Final" as defined herein or any other aspect of the Judgment.

- 1.12 "Long Notice" means the long form notice of settlement posted on the Settlement Website, substantially in the form as shown in EXHIBIT B attached hereto.
- 1.13 "Notice Commencement Date" means thirty days following entry of the Preliminary Approval Order.
- 1.14 "Objection Date" means the date by which members of the Settlement Class must mail to Proposed Settlement Class Counsel and counsel for Maxim or, in the alternative, mail to the dedicated post office box established by the Settlement Administrator, their objection to the Settlement Agreement for that objection to be effective. The postmark date shall constitute evidence of the date of mailing for these purposes.
- 1.15 "Opt-Out Date" means the date by which members of the Settlement Class must mail their requests to be excluded from the Settlement Class for that request to be effective. The postmark date shall constitute evidence of the date of mailing for these purposes.
- 1.16 "Person" means an individual, corporation, partnership, limited partnership, limited liability company or partnership, association, joint stock company, estate, legal representative, trust, unincorporated association, government or any political subdivision or agency thereof, and any business or legal entity, and their respective spouses, heirs, predecessors, successors, representatives, or assignees.
- 1.17 "Preliminary Approval Order" means the order preliminarily approving the Settlement Agreement and ordering that notice be provided to the Settlement Class. The Settling Parties' proposed form of Preliminary Approval Order is attached hereto as EXHIBIT D.

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- 1.18 "Proposed Settlement Class Counsel" means M. Anderson Berry of Clayeo C. Arnold, A Professional Law Corp. and John J. Nelson of Milberg Coleman Bryson Phillips Grossman, PLLC.
- 1.19 "Related Entities" means Maxim's past or present parents, subsidiaries, divisions, and related or affiliated entities, and each of their respective predecessors, successors, directors, officers, employees, principals, agents, attorneys, insurers, and reinsurers, and includes, without limitation, any Person related to any such entity who is, was, or could have been named as a defendant in the Litigation, other than any Person who is found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding, or abetting the Data Incident or who pleads *nolo contendere* to any such charge.
- 1.20 "Released Claims" shall collectively mean any and all past, present, and future claims and causes of action including, but not limited to, any causes of action arising under or premised upon any statute, constitution, law, ordinance, treaty, regulation, or common law of any country, state, province, county, city, or municipality, including 15 U.S.C. §§ 45 et seq., and all similar statutes in effect in any states in the United States as defined below; violations of the California Consumer Protection Act of 2018, Cal. Civ. Code § 1798, et seq., as amended; California Confidentiality of Medical Information Act, Cal. Civ. Code § 56, et seq.; and all similar state privacy-protection statutes; negligence; negligence per se; breach of contract; breach of implied contract; breach of fiduciary duty; breach of confidence; invasion of privacy; fraud; misrepresentation (whether fraudulent, negligent or innocent); unjust enrichment; bailment; wantonness; failure to provide adequate notice pursuant to any breach notification statute or common law duty; and including, but not limited to, any and all claims for damages, injunctive relief, disgorgement, declaratory relief, equitable relief, attorneys' fees and expenses, pre-judgment interest, credit monitoring services, the creation of a fund for future damages, statutory damages, punitive damages, special damages, exemplary damages, restitution, and/or the appointment of a receiver, whether known or unknown, liquidated or unliquidated, accrued or unaccrued, fixed or contingent, direct or derivative, and any other form of legal or equitable relief that either has been asserted, was asserted, or could have been asserted, by any member of the Settlement Class against

any of the Released Persons based on, relating to, concerning or arising out of the Data Incident and alleged access or misuse of PHI or PII or the allegations, transactions, occurrences, facts, or circumstances alleged in, or otherwise described in, the Litigation. Released Claims shall not include the right of any Settlement Class Member or any of the Released Persons to enforce the terms of the settlement contained in this Settlement Agreement and shall not include the claims of members of the Settlement Class Members who have timely excluded themselves from the Settlement Class.

- 1.21 "Released Persons" means Maxim and its Related Entities and each of their past or present parents, subsidiaries, divisions, and related or affiliated entities, and each of their respective predecessors, successors, directors, officers, employees, principals, agents, attorneys, insurers, and reinsurers.
- 1.22 "Representative Plaintiff" and "Plaintiff" means Michael Wilson, by his conservator, Mosanthony Wilson.
- 1.23 "Settlement Claim" means a claim for settlement benefits made under the terms of this Settlement Agreement.
- 1.24 "Settlement Class" means all persons to whom Maxim mailed notice of the Data Incident. The Settlement Class specifically excludes: (i) Maxim and its respective officers and directors; (ii) all members of the Settlement Class who timely and validly request exclusion from the Settlement Class; (iii) the Judge and Magistrate Judge assigned to evaluate the fairness of this settlement; and (iv) any other Person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding, or abetting the Data Incident or who pleads *nolo contendere* to any such charge.
- 1.25 "Settlement Class Member(s)" means all persons meeting the definition of the Settlement Class.
- 1.26 "Settlement Website" means a website, the URL for which to be mutually selected by the Settling Parties, that will inform Settlement Class Members of the terms of this Settlement Agreement, their rights, dates and deadlines and related information, as well as provide the Settlement Class Members with the ability to submit a Settlement Claim online.

1.27 "Settling Parties" means, collectively, Maxim and Plaintiff, individually and on behalf of the Settlement Class.

- 1.28 "Short Notice" means the short form notice of the proposed class action settlement, substantially in the form as shown in EXHIBIT C attached hereto. The Short Notice will direct recipients to the Settlement Website and inform members of the Settlement Class of, among other things, the Claims Deadline, the Opt-Out and Objection Deadlines, and the date of the Final Fairness Hearing (if set prior to the Commencement Date (as defined below)).
- 1.29 "Unknown Claims" means any of the Released Claims that any Settlement Class Members, including Plaintiff, do not know or suspect to exist in his/her favor at the time of the release of the Released Persons that, if known by him or her, might have affected his or her settlement with, and release of, the Released Persons, or might have affected his or her decision not to object to and/or to participate in this Settlement Agreement. With respect to any and all Released Claims, the Settling Parties stipulate and agree that upon the Effective Date, Plaintiff intends to and expressly shall have, and each of the other members of the Settlement Class intend to and shall be deemed to have, and by operation of the Judgment shall have, waived the provisions, rights, and benefits conferred by California Civil Code § 1542, and also any and all provisions, rights, and benefits conferred by any law of any state, province, or territory of the United States (including, without limitation, California Civil Code §§ 1798.80 et seq., Montana Code Ann. § 28-1-1602; North Dakota Cent. Code § 9-13-02; and South Dakota Codified Laws § 20-7-11), which is similar, comparable, or equivalent to California Civil Code §1542, which provides:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY.

Members of the Settlement Class, including Plaintiff, may hereafter discover facts in addition to, or different from, those that they, and any of them, now know or believe to be true with respect to the subject matter of the Released Claims, but Plaintiff expressly shall have, and each

other member of the Settlement Class shall be deemed to have, and by operation of the Judgment shall have, upon the Effective Date, fully, finally and forever settled and released any and all Released Claims. The Settling Parties acknowledge, and members of the Settlement Class shall be deemed by operation of the Judgment to have acknowledged, that the foregoing waiver is a material element of the Settlement Agreement of which this release is a part.

- "United States" as used in this Settlement Agreement includes all fifty states, the 1.30 District of Columbia and all territories.
- 1.31 "Valid Claims" means Settlement Claims in an amount approved by the Claims Administrator or found to be valid through the claims processing and/or Dispute Resolution process.

2. **Settlement Benefits**

2.1 Lost-Time Benefit. Each member of the Settlement Class who does not have a California mailing address and who submits a Valid Claim using the Claim Form is eligible to claim up to three (3) hours of time spent mitigating the effects of the Data Incident at \$20 per hour, not to exceed \$60, provided that the Settlement Class Member attests, under oath, that he or she expended a specific amount of personal time (expressed in hours) investigating or responding to the Data Incident.

This benefit can be combined with Extraordinary Expense Reimbursement, ¶ 2.3, and Identity-Theft Protection, ¶ 2.4. This benefit shall not, however, be combined with the Cash Payment for California resident Settlement Class Members, ¶ 2.2. All Settlement Class Members who make a Valid Claim shall be subject to the \$5,000 per-Settlement-Class-Member cap on compensation from Maxim expressed in ¶ 2.3.

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2.2 <u>Cash Payment for Settlement Class Members Who Had a Valid California</u> Residence at the Time of the Data Incident. All Settlement Class Members with a valid California address at the time of the Data Incident who submit a Valid Claim using the Claim Form are eligible to receive a payment of \$100 provided that the Settlement Class Member attests, under oath, that he or she was a resident of the State of California, at some point between October 1, 2020 and December 4, 2020.

This benefit can be combined with Extraordinary Expense Reimbursement, ¶ 2.3, and Identity-Theft Protection, ¶ 2.4. This benefit shall not, however, be combined with the Lost-Time Benefit, ¶ 2.1. All Settlement Class Members who make a Valid Claim shall be subject to the \$5,000 per-Settlement-Class-Member cap on compensation from Maxim expressed in ¶ 2.3.

Extraordinary Expense Reimbursement: All members of the Settlement Class who have suffered a proven monetary loss and who submit a Valid Claim using the Claim Form are eligible for reimbursement for that loss in an amount up to \$5,000 if: (1) the loss is an actual, documented and unreimbursed monetary loss; (2) the loss was more likely than not caused by the Data Incident; (3) the loss occurred between October 1, 2020 and the Claims Deadline; and (4) the loss is not for time expended, ¶ 2.1, or statutory damages, ¶ 2.2; and (5) the member of the Settlement Class made reasonable efforts to avoid, or seek reimbursement for, the loss, including but not limited to exhaustion of all available credit monitoring insurance and identity theft insurance.

Members of the Settlement Class seeking reimbursement under ¶ 2.3 must submit a Claim Form to the Claims Administrator, postmarked or submitted online on or before the 90th day after the Notice Commencement Date. The notice to the class will specify this deadline and other relevant dates described herein. The Claim Form must be verified by the member of the Settlement Class with a statement that his or her claim is true and correct, to the best of his or her knowledge and belief. Notarization shall not be required. The member of the Settlement Class must submit reasonable documentation that the out-of-pocket expenses and charges claimed were both actually incurred and plausibly arose from the Data Incident. Failure to provide supporting documentation of the out-of-pocket expenses referenced above, as requested on the Claim Form, shall result in

denial of a claim. Disputes as to claims submitted under this paragraph are to be resolved pursuant to the provisions stated in \P 2.5.

- 2.4 <u>Identity-Theft Protection</u>. All members of the Settlement Class shall automatically receive 12 months of free identity-theft protection, called "Financial Shield" by Pango. The code to claim this Identity-Theft Protection shall be printed on the Short Notice. "Financial Shield" includes, at least, the following, or similar, services:
 - Up to \$1 Million Dollars reimbursement insurance covering losses due to identity theft and stolen funds;
 - b) Financial transaction monitoring, including monitoring of all financial accounts registered by the Settlement Class Member, such as credit card accounts, bank accounts (checking and savings) and investment accounts, for transactions exceeding selected thresholds;
 - Continuous monitoring for high-risk transactions, including payday loans, wire transfers, and account openings, that involve the Settlement Class Member's personal information;
 - Notification of attempts to use the Settlement Class Member's Social Security Number as part of an identity verification event, such as requesting a replacement credit or debit card; filing an insurance claim; updating personal information on an existing account; and/or opening a new account;
 - e) Fictitious identity monitoring, which notifies the Settlement Class Member when his or her Social Security Number is being used in association with someone else's name and/or address;
 - f) Online tax fraud monitoring and alerts, which monitors online income tax filings through TurboTax and alerts the Settlement Class Member if a tax return is filed using his or her Social Security Number;
 - g) Home title monitoring, including monitoring properties identified by a Settlement Class Member and notifying the Settlement Class Member when

an existing property title is changed, removed, or new titles are added to his or her name;

- Dark web monitoring, which continuously monitors the dark web for the
 Settlement Class Member's personal information;
- Public record monitoring, which monitors public records for address changes, automotive tickets, and arrests associated with the Settlement Class Member's name and Social Security number;
- j) Credit security freeze assistance, which provides the Settlement Class Member a central location to link to one of ten different consumer reporting agencies to freeze and unfreeze his or her credit files;
- Lost wallet protection, which provides a customer support line where the Settlement Class Member can receive help in canceling and replacing lost credit cards; and
- 1) Customer support and victim assistance.

2.5 <u>Dispute Resolution for Claims</u>.

2.5.1 The Claims Administrator, in its sole discretion to be reasonably exercised, will determine whether: (1) the claimant is a Settlement Class Member; (2) the claimant has provided all information needed to complete the Claim Form, including any documentation that may be necessary to reasonably support the Extraordinary Expense Reimbursement described in ¶ 2.3; and (3) the information submitted could lead a reasonable person to conclude that more likely than not the claimant has suffered the claimed losses as a result of the Data Incident. The Claims Administrator may, at any time, request from the claimant, in writing, additional information as the Claims Administrator may reasonably require in order to evaluate the claim, *e.g.*, documentation requested on the Claim Form, information regarding the claimed losses, available insurance and the status of any claims made for insurance benefits, and claims previously made for identity theft and the resolution thereof. For any such Claims that the Claims Administrator determines to be implausible, the Claims Administrator will submit those Claims to the Settling Parties (one Plaintiff's lawyer shall be designated to fill this role). If the Settling Parties do not agree with the

Claimant's Claim, after meeting and conferring, then the Claim shall be referred for resolution to the claim referee, to be selected by the Parties if needed. Any costs associated with work performed by the claims referee shall be paid by Maxim.

2.5.2 Upon receipt of an incomplete or unsigned Claim Form or a Claim Form that is not accompanied by sufficient documentation to determine whether the claim is facially valid, the Claims Administrator shall request additional information and give the claimant thirty (30) days to cure the defect before rejecting the claim. Requests for Claim Supplementation shall be made within thirty (30) days of receipt of such Claim Form or thirty (30) days from the Effective Date, whichever comes later. In the event of unusual circumstances interfering with compliance during the 30-day period, the claimant may request and, for good cause shown (illness, military service, out of the country, mail failures, lack of cooperation of third parties in possession of required information, etc.), shall be given a reasonable extension of the 30-day deadline in which to comply; however, in no event shall the deadline be extended to later than one year from the Effective Date. If the defect is not cured, then the claim will be deemed invalid and there shall be no obligation to pay the claim.

2.5.3 If any dispute is submitted to the claims referee, the claims referee may approve the Claims Administrator's determination by making a ruling within fifteen (15) days. The claims referee may make any other final determination of the dispute or request further supplementation of a claim within thirty (30) days. The claims referee's determination shall be based on whether the claims referee is persuaded that the claimed amounts are reasonably supported in fact and were more likely than not caused by the Data Incident. The claims referee shall have the power to approve a claim in full or in part. The claims referee's decision will be final and non-appealable. Any claimant referred to the claims referee shall reasonably cooperate with the claims referee, including by either providing supplemental information as requested or, alternatively, signing an authorization allowing the claims referee to verify the claim through third-party sources, and failure to cooperate shall be grounds for denial of the claim in full. The claims referee shall make a final decision within thirty (30) days of receipt of all supplemental information requested.

- 2.6 <u>Business Practices Changes</u>. Plaintiff has received assurances that Maxim has implemented or will implement certain reasonable steps to adequately secure its systems and environments, including taking the steps listed in EXHIBIT E to this Agreement (which is not attached due to its confidential nature), which may be filed under seal.
- 2.7 <u>Confirmatory Discovery</u>. Maxim has provided or will provide reasonable access to confidential confirmatory discovery regarding the number of Settlement Class Members and states of residence, the facts and circumstances of the Data Incident and Maxim's response thereto, and the changes and improvements that have been made or are being made to further protect Settlement Class Members' PII.
- 2.8 <u>Settlement Expenses.</u> All costs for notice to the Settlement Class as required under ¶¶ 3.1 and 3.2, Costs of Claims Administration under ¶¶ 8.1, 8.2, and 8.3, and the costs of Dispute Resolution described in ¶ 2.5, shall be paid by Maxim.
- 2.9 <u>Settlement Class Certification</u>. The Settling Parties agree, for purposes of this settlement only, to the certification of the Settlement Class. If the settlement set forth in this Settlement Agreement is not approved by the Court, or if the Settlement Agreement is terminated or cancelled pursuant to the terms of this Settlement Agreement, this Settlement Agreement, and the certification of the Settlement Class provided for herein, will be vacated and the Litigation shall proceed as though the Settlement Class had never been certified, without prejudice to any Person's or Settling Party's position on the issue of class certification or any other issue. The Settling Parties' agreement to the certification of the Settlement Class is also without prejudice to any position asserted by the Settling Parties in any other proceeding, case or action, as to which all of their rights are specifically preserved.

3. Order of Preliminary Approval and Publishing of Notice of Fairness Hearing

3.1. As soon as practicable after the execution of the Settlement Agreement, Proposed Settlement Class Counsel and counsel for Maxim shall jointly submit this Settlement Agreement to the Court, and Proposed Settlement Class Counsel will file a motion for preliminary approval of the settlement with the Court requesting entry of a Preliminary Approval Order in the form to be

Counsel, and service awards to Class Representatives, after court approval, shall be paid by Maxim. Notice shall be provided to Settlement Class Members by the Claims Administrator as follows:

- a) Class Member Information: No later than fourteen (14) days after entry of the Preliminary Approval Order, Maxim shall provide the Claims Administrator with the name and last known physical address of each Settlement Class Member (collectively, "Class Member Information") that Maxim possesses.
 - The Class Member Information and its contents shall be used by the Claims Administrator solely for the purpose of performing its obligations pursuant to this Settlement Agreement and shall not be used for any other purpose at any time. Except to administer the settlement as provided in this Settlement Agreement, or provide all data and information in its possession to the Settling Parties upon request, the Claims Administrator shall not reproduce, copy, store, or distribute in any form, electronic or otherwise, the Class Member Information.
- Administrator shall establish the Settlement Website that will inform Settlement Class Members of the terms of this Settlement Agreement, their rights, dates and deadlines and related information. The Settlement Website shall include, in .pdf format and available for download, the following: (i) the Long Notice; (ii) the Claim Form; (iii) the Preliminary Approval Order; (iv) this Settlement Agreement; (v) the operative Class Action Complaint filed in the Litigation; and (vi) any other materials agreed upon by the Parties and/or required by the Court. The Settlement Website shall provide Class Members with the ability to complete and submit the Claim Form electronically.
- C) Short Notice: Within thirty (30) days after the entry of the Preliminary Approval Order and to be substantially completed not later than forty-five (45) days after entry of the Preliminary Approval Order, and subject to the requirements of this

Agreement and the Preliminary Approval Order, the Claims Administrator will provide notice to the Settlement Class as follows:

- To all class members via mail to the postal address of the Settlement Class Members maintained in Maxim's records. Before any mailing under this Paragraph 3.2(c) occurs, the Claims Administrator shall run the postal addresses of Settlement Class Members through the United States Postal Service ("USPS") National Change of Address database to update any change of address on file with the USPS;
- In the event that a mailed Short Notice is returned to the Claims Administrator by the USPS because the address of the recipient is no longer valid, and the envelope contains a forwarding address, the Claims Administrator shall re-send the Short Notice to the forwarding address within seven (7) days of receiving the returned Short Notice;
- In the event that subsequent to the first mailing of a Short Notice, and at least fourteen (14) days prior to the Opt-Out and Objection Deadline, a Short Notice is returned to the Claims Administrator by the USPS because the address of the recipient is no longer valid, *i.e.*, the envelope is marked "Return to Sender" and does not contain a new forwarding address, the Claims Administrator shall perform a standard skip trace, in the manner that the Claims Administrator customarily performs skip traces, in an effort to attempt to ascertain the current address of the particular Settlement Class Member in question and, if such an address is ascertained, the Claims Administrator will re-send the Short Notice within seven (7) days of receiving such information. This shall be the final requirement for mailing.
- d) Publishing, on or before the Notice Commencement Date, the Short Notice, Claim Form, and Long Notice on the Settlement Website, as specified in the Preliminary Approval Order, and maintaining and updating the website throughout the claim period;

- e) A toll-free help line shall be made available to provide Settlement Class Members with additional information about the settlement. The Claims Administrator also will provide copies of the forms of Short Notice, Long Notice, and paper Claim Form, as well as this Settlement Agreement, upon request; and
- f) Contemporaneously with seeking Final Approval of the Settlement, Proposed Settlement Class Counsel and Maxim's counsel shall cause to be filed with the Court an appropriate affidavit or declaration with respect to complying with this provision of notice.
- 3.3 The Short Notice, Long Notice, and other applicable communications to the Settlement Class may be adjusted by the Claims Administrator, respectively, in consultation and agreement with the Settling Parties, as may be reasonable and consistent with the Court's Preliminary Approval Order. The Notice Program shall commence within thirty (30) days after entry of the Preliminary Approval Order and shall be completed within forty-five (45) days after entry of the Preliminary Approval Order.
- 3.4 Proposed Settlement Class Counsel and Maxim's counsel shall request that after notice is completed, the Court hold a hearing (the "Final Fairness Hearing") and grant final approval of the settlement set forth herein.

4. Opt-Out Procedures

- 4.1 Each Person wishing to opt-out of the Settlement Class shall individually sign and timely submit written notice of such intent to the designated Post Office box established by the Claims Administrator. The written notice must clearly manifest a Person's intent to opt-out of the Settlement Class. To be effective, written notice must be postmarked no later than sixty (60) days after the Notice Commencement Date.
- 4.2 All Persons who submit valid and timely notices of their intent to opt-out of the Settlement Class, as set forth in ¶ 4.1 above, referred to herein as "Opt-Outs," shall not receive any benefits of and/or be bound by the terms of this Settlement Agreement. All Persons falling within the definition of the Settlement Class who do not opt-out of the Settlement Class in the manner set

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forth in ¶ 4.1 above shall be bound by the terms of this Settlement Agreement and Judgment entered thereon.

4.3 In the event that within ten (10) days after the Opt-Out Date as approved by the Court, there have been more than 50 timely and valid Opt-Outs submitted, Maxim may, by notifying Proposed Settlement Class Counsel and the Court in writing, void this Settlement Agreement. If Maxim voids the Settlement Agreement pursuant to this paragraph, Maxim shall be obligated to pay all settlement expenses already incurred, excluding any attorneys' fees, costs, and expenses of Proposed Settlement Class Counsel and service awards.

5. Objection Procedures

5.1 Each Settlement Class Member desiring to object to the Settlement Agreement shall submit a timely written notice of his or her objection by the Objection Date. Such notice shall state: (i) the objector's full name and address; (ii) the case name and docket number – Michael Wilson v. Maxim Healthcare Services, Inc., Case No.: 37-2022-00046497-CU-MC-CTL; (iii) information identifying the objector as a Settlement Class Member, including proof that the objector is a member of the Settlement Class (e.g., copy of the objector's settlement notice, copy of original notice of the Data Incident, or a statement explaining why the objector believes he or she is a Settlement Class Member); (iv) a written statement of all grounds for the objection, accompanied by any legal support for the objection the objector believes applicable; (v) the identity of any and all counsel (if any) representing the objector in connection with the objection; (vi) a statement whether the objector and/or his or her counsel will appear at the Final Fairness Hearing; and (vii) the objector's signature or the signature of the objector's duly authorized attorney or other duly authorized representative (if any) representing him or her in connection with the objection. To be timely, written notice of an objection in the appropriate form (as outlined in this \P 5.1) must be mailed, with a postmark date no later than sixty (60) days from the Notice Commencement Date, to Proposed Settlement Class Counsel, M. Anderson Berry, Clayeo C. Arnold, A Professional Law Corp., 865 Howe Avenue, Sacramento, CA 95825, and counsel for Maxim, Casie D. Collignon, Baker & Hostetler, LLP, 1801 California Street, Suite 4400, Denver, Colorado 80202-2662. In the alternative to the foregoing mailing procedure, the objector or his or her counsel may also file

Objections (in the form outlined in this $\P 5.1$) with the Settlement Administrator, by mailing a copy with a postmark date no later than sixty (60) days from the Notice Commencement Date to the dedicated post-office box established by the Settlement Administrator for receiving correspondence. For all objections received, Proposed Settlement Class Counsel will file them with the Court as an exhibit to the Motion for Final Approval of the Settlement.

5.2 Any Settlement Class Member who fails to comply with the requirements for objecting in ¶ 5.1 shall waive and forfeit any and all rights he or she may have to appear separately and/or to object to the Settlement Agreement, and shall be bound by all the terms of the Settlement Agreement and by all proceedings, orders and judgments in the Litigation. The exclusive means for any challenge to the Settlement Agreement shall be through the provisions of ¶ 5.1. Without limiting the foregoing, any challenge to the Settlement Agreement, the final order approving this Settlement Agreement, or the Judgment to be entered upon final approval shall be pursuant to appeal under the Federal Rules of Appellate Procedure and not through a collateral attack.

6. Releases

- 6.1 Upon the Effective Date, each Settlement Class Member, including Plaintiff, shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged all Released Claims. Further, upon the Effective Date, and to the fullest extent permitted by law, each Settlement Class Member, including Plaintiff, shall, either directly, indirectly, representatively, as a member of or on behalf of the general public or in any capacity, be permanently barred and enjoined from commencing, prosecuting, or participating in any recovery in any action in this or any other forum (other than participation in the settlement as provided herein) in which any of the Released Claims are asserted.
- 6.2 Upon the Effective Date, Maxim shall be deemed to have, and by operation of the Judgment shall have, fully, finally, and forever released, relinquished, and discharged, Representative Plaintiff, each and all of the Settlement Class Members and Proposed Settlement Class Counsel, of all claims, including Unknown Claims, based upon or arising out of the institution, prosecution, assertion, settlement, or resolution of the Litigation or the Released Claims, except for enforcement of the Settlement Agreement. Any other claims or defenses Maxim may

have against such Persons including, without limitation, any claims based upon or arising out of any retail, banking, debtor-creditor, contractual, or other business relationship with such Persons that are not based upon or do not arise out of the institution, prosecution, assertion, settlement, or resolution of the Litigation or the Released Claims are specifically preserved and shall not be affected by the preceding sentence.

- 6.3 Notwithstanding any term herein, neither Maxim nor its Related Parties shall have, or shall be deemed to have, released, relinquished or discharged any claim or defense against any Person other than Representative Plaintiff, each and all of the Settlement Class Members and Proposed Settlement Class Counsel.
 - 7. Plaintiff's Attorneys' Fees, Costs, and Expenses; Service Award to Representative Plaintiff
- 7.1 The Settling Parties did not discuss the payment of attorneys' fees, costs, expenses and/or service award to Plaintiff, as provided for in ¶¶ 7.2 and 7.3, until after the substantive terms of the settlement had been agreed upon, other than that Maxim would pay reasonable attorneys' fees, costs, expenses, and a service award to Plaintiff as may be agreed to by Maxim and Proposed Settlement Class Counsel and/or as ordered by the Court, or in the event of no agreement, then as ordered by the Court. Maxim and Proposed Settlement Class Counsel then negotiated and agreed to the payment described in ¶ 7.2.
- 7.2 Proposed Settlement Class Counsel will seek, and Maxim has agreed not to oppose, an order from the Court awarding \$195,000.00 to Proposed Settlement Class Counsel for attorneys' fees, inclusive of any costs and expenses of the Litigation. Proposed Settlement Class Counsel, in their sole discretion, shall allocate and distribute the amount of attorneys' fees, costs, and expenses awarded by the Court among Plaintiff's Counsel.
- 7.3 Proposed Settlement Class Counsel will seek an order from the Court awarding a \$2,500 service award to the Class Representative.
- 7.4 If awarded by the Court, Maxim shall pay the attorneys' fees, costs, expenses, and service awards to Plaintiff, as set forth above in ¶¶ 7.2, 7.3, and this ¶ 7.4, within 30 days after the Effective Date. Service awards to Class Representatives and attorneys' fees, costs, and expenses

will be mailed to M. Anderson Berry, Clayeo C. Arnold, A Professional Law Corp., 865 Howe Avenue, Sacramento, CA 95825. Proposed Settlement Class Counsel shall thereafter distribute the award of attorneys' fees, costs, and expenses among Proposed Settlement Class Counsel and the service award to Plaintiff consistent with ¶¶ 7.2 and 7.3.

7.5 The amount(s) of any award of attorneys' fees, costs, and expenses, and the service award to Plaintiff, are intended to be considered by the Court separately from the Court's consideration of the fairness, reasonableness, and adequacy of the settlement. These payments will not in any way reduce the consideration being made available to the Settlement Class as described herein. No order of the Court, or modification or reversal or appeal of any order of the Court, concerning the amount(s) of any attorneys' fees, costs, expenses, and/or service award ordered by the Court to Proposed Settlement Class Counsel or Plaintiff shall affect whether the Judgment is Final or constitute grounds for cancellation or termination of this Settlement Agreement.

8. Administration of Claims

- 8.1 The Claims Administrator shall administer and calculate the claims submitted by Settlement Class Members under ¶¶ 2.1, 2.2, 2.3 and 2.4. Proposed Settlement Class Counsel and counsel for Maxim shall be given reports as to both claims and distribution, and have the right to review and obtain supporting documentation and challenge such reports if they believe them to be inaccurate or inadequate. The Claims Administrator's and claims referee's, as applicable, determination of whether a Settlement Claim is a Valid Claim shall be binding, subject to the dispute resolution process set forth in ¶ 2.5. All claims agreed to be paid in full by Maxim shall be deemed valid.
- 8.2 Checks for Valid Claims shall be mailed and postmarked within thirty (30) days of the Effective Date, or within thirty (30) days of the date that the claim is approved, whichever is later.
- 8.3 All Settlement Class Members who fail to timely submit a claim for any benefits hereunder within the time frames set forth herein, or such other period as may be ordered by the Court, or otherwise allowed, shall be forever barred from receiving any payments or benefits

pursuant to the settlement set forth herein, but will in all other respects be subject to, and bound by, the provisions of the Settlement Agreement, the releases contained herein and the Judgment.

- 8.4 No Person shall have any claim against the Claims Administrator, claims referee, Maxim, Proposed Settlement Class Counsel, Plaintiff, and/or Maxim's counsel based on distributions of benefits to Settlement Class Members.
 - 9. Conditions of Settlement, Effect of Disapproval, Cancellation, or Termination
- 9.1 The Effective Date of the settlement shall be conditioned on the occurrence of all of the following events:
 - a) the Court has entered the Order of Preliminary Approval and Publishing of Notice of a Final Fairness Hearing, as required by ¶ 3.1;
 - b) Maxim has not exercised its option to terminate the Settlement Agreement pursuant to $\P 4.3$;
 - c) the Court has entered the Judgment granting final approval to the settlement as set forth herein; and
 - d) the Judgment has become Final, as defined in \P 1.11.
- 9.2 If all conditions specified in ¶ 9.1 hereof are not satisfied, the Settlement Agreement shall be canceled and terminated subject to ¶ 9.4 unless Proposed Settlement Class Counsel and Maxim's counsel mutually agree in writing to proceed with the Settlement Agreement.
- 9.3 Within seven (7) days after the Opt-Out Date, the Claims Administrator shall furnish to Proposed Settlement Class Counsel and to Maxim's counsel a complete list of all timely and valid requests for exclusion (the "Opt-Out List").
- 9.4 In the event that the Settlement Agreement or the releases set forth in paragraphs 6.1, 6.2, and 6.3 above are not approved by the Court or the settlement set forth in the Settlement Agreement is terminated in accordance with its terms, (i) the Settling Parties shall be restored to their respective positions in the Litigation and shall jointly request that all scheduled litigation deadlines be reasonably extended by the Court so as to avoid prejudice to any Settling Party or Settling Party's counsel, and (b) the terms and provisions of the Settlement Agreement shall have no further force and effect with respect to the Settling Parties and shall not be used in the Litigation

or in any other proceeding for any purpose, and any judgment or order entered by the Court in accordance with the terms of the Settlement Agreement shall be treated as vacated, *nunc pro tunc*. Notwithstanding any statement in this Settlement Agreement to the contrary, no order of the Court or modification or reversal on appeal of any order reducing the amount of attorneys' fees, costs, expenses, and/or service awards shall constitute grounds for cancellation or termination of the Settlement Agreement. Further, notwithstanding any statement in this Settlement Agreement to the contrary, Maxim shall be obligated to pay amounts already billed or incurred for costs of notice to the Settlement Class, Claims Administration, and Dispute Resolution pursuant to ¶ 2.5 above and shall not, at any time, seek recovery of same from any other party to the Litigation or from counsel to any other party to the Litigation.

10. Miscellaneous Provisions

- 10.1 The Settling Parties (i) acknowledge that it is their intent to consummate this Settlement Agreement; (ii) agree to cooperate to the extent reasonably necessary to effectuate and implement all terms and conditions of this Settlement Agreement; and (iii) to exercise their best efforts to accomplish the terms and conditions of this Settlement Agreement.
- 10.2 The Settling Parties intend this settlement to be a final and complete resolution of all disputes between them with respect to the Litigation. The settlement compromises claims that are contested and shall not be deemed an admission by any Settling Party as to the merits of any claim or defense. The Settling Parties each agree that the settlement was negotiated in good faith by the Settling Parties and reflects a settlement that was reached voluntarily after consultation with competent legal counsel. The Settling Parties reserve their right to rebut, in a manner that such party determines to be appropriate, any contention made in any public forum that the Litigation was brought or defended in bad faith or without a reasonable basis. It is agreed that no Party shall have any liability to any other Party as it relates to the Litigation, except as set forth herein.
- 10.3 Neither the Settlement Agreement, nor the settlement contained herein, nor any act performed or document executed pursuant to or in furtherance of the Settlement Agreement or the settlement (i) is or may be deemed to be or may be used as an admission of, or evidence of, the validity or lack thereof of any Released Claim, or of any wrongdoing or liability of any of the

Released Persons; or (ii) is or may be deemed to be or may be used as an admission of, or evidence of, any fault or omission of any of the Released Persons in any civil, criminal or administrative proceeding in any court, administrative agency or other tribunal. Any of the Released Persons may file the Settlement Agreement and/or the Judgment in any action that may be brought against them or any of them in order to support a defense or counterclaim based on principles of *res judicata*, collateral estoppel, release, good faith settlement, judgment bar, or reduction or any other theory of claim preclusion or issue preclusion or similar defense or counterclaim.

- 10.4 The Settlement Agreement may be amended or modified only by a written instrument signed by or on behalf of all Settling Parties or their respective successors-in-interest.
- 10.5 This Agreement contains the entire understanding between Maxim and Plaintiff regarding the payment of the Litigation settlement and supersedes all previous negotiations, agreements, commitments, understandings, and writings between Maxim and Plaintiff in connection with the payment of the Litigation settlement. Except as otherwise provided herein, each party shall bear its own costs...
- 10.6 Proposed Settlement Class Counsel, on behalf of the Settlement Class, is expressly authorized by Plaintiff to take all appropriate actions required or permitted to be taken by the Settlement Class pursuant to the Settlement Agreement to effectuate its terms, and also are expressly authorized to enter into any modifications or amendments to the Settlement Agreement, agreed to by Maxim, on behalf of the Settlement Class which they deem appropriate in order to carry out the spirit of this Settlement Agreement and to ensure fairness to the Settlement Class.
- 10.7 Each counsel or other Person executing the Settlement Agreement on behalf of any party hereto hereby warrants that such Person has the full authority to do so.
- 10.8 The Settlement Agreement may be executed in one or more counterparts. All executed counterparts and each of them shall be deemed to be one and the same instrument. A complete set of original executed counterparts shall be filed with the Court.
- 10.9 The Settlement Agreement shall be binding upon, and inure to the benefit of, the successors and assigns of the parties hereto.

10.10 The Court shall retain jurisdiction with respect to implementation and enforcement of the terms of the Settlement Agreement, and all parties hereto submit to the jurisdiction of the Court for purposes of implementing and enforcing the settlement embodied in the Settlement Agreement.

- As used herein, "he" means "he, she, or it;" "his" means "his, hers, or its," and 10.11 "him" means "him, her, or it."
 - 10.12 All dollar amounts are in United States dollars (USD).
- 10.13 Cashing a settlement check is a condition precedent to any Settlement Class Member's right to receive settlement benefits. All settlement checks shall be void ninety (90) days after issuance and shall bear the language: "This check must be cashed within ninety (90) days, after which time it is void." If a check becomes void, the Settlement Class Member shall have until six months after the Effective Date to request re-issuance. If no request for re-issuance is made within this period, the Settlement Class Member will have failed to meet a condition precedent to recovery of settlement benefits, the Settlement Class Member's right to receive monetary relief shall be extinguished, and Maxim shall have no obligation to make payments to the Settlement Class Member pursuant to \P 2.1, 2.2, 2.3, or 2.4 or any other type of monetary relief. The same provisions shall apply to any re-issued check. For any checks that are issued or re-issued for any reason more than one hundred eighty (180) days from the Effective Date, requests for re-issuance need not be honored after such checks become void.
- 10.14 All agreements made, and orders entered, during the course of the Litigation relating to the confidentiality of information shall survive this Settlement Agreement.

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1	IN WITNESS WHEREOF, the par	ties hereto have caused the Settlement Agreement to be
2	executed, by their duly authorized attorney	YS.
3	Data	
4	Date:	M. Anderson Berry (SBN 262879)
5		Gregory Haroutunian (SBN 330263) CLAYEO C. ARNOLD, A PROFESSIONAL LAW CORP.
		865 Howe Avenue
6		Sacramento, CA 95825 Telephone: (916) 239-4778
7		Fax: (916) 924-1829
8		Email: aberry@justice4you.com gharoutunian@justice4you.com
9		· ·
10		John J. Nelson (SBN 317598) MILBERG COLEMAN BRYSON
11		PHILLIPS GROSSMAN, PLLC
12		401 W Broadway, Suite 1760 San Diego, CA 92101
		Tel.: (858) 209-6941
13		Email: jnelson@milberg.com
14		Attorneys for Plaintiff and the Proposed Class
15		
16		Mad 2
17	Date: February 2, 2023	, ,
18		Matthew D. Pearson (294302)
19		BAKER & HOSTETLER LLP 600 Anton Boulevard
20		Suite 900 Costa Mesa, CA 92626-7221
21		Telephone: 714.754.6600
		Facsimile: 714.754.6611 Email: mpearson@bakerlaw.com
22		
23		Attorneys for Maxim Healthcare Services, Inc.
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